

**CALTRANS TRAVEL TIP 2004-14  
NAVIGANT PHONE SERVICE PROBLEM  
(August 20, 2004)**

This note has been approved by Clark Paulsen, Acting Chief of the Division of Accounting, to be sent to All Caltrans E-Mail Users by the Travel Policy Section. The Caltrans Travel Tip is intended to communicate the Department's travel policies quickly and efficiently to all Caltrans employees.

The Navigant office in Sacramento has informed us they are temporarily unable to receive calls at the following phone numbers:

(916) 852-9865  
(800) 860-3984

For assistance with airline, car rental, and rail reservations, you may reach Navigant at (916) 638-3935 until phone service has been restored. The phone lines are expected to be available on Monday, August 23, 2004.

Thank you.

**For individuals with sensory disabilities, documents may be obtained in alternate formats. To obtain such services, please e-mail Gilbert Petrissans at [Gilbert\\_Petrissans@dot.ca.gov](mailto:Gilbert_Petrissans@dot.ca.gov) or Nancy Ledesma at [Nancy\\_Ledesma@dot.ca.gov](mailto:Nancy_Ledesma@dot.ca.gov). TTY users may also call 1-800-735-2922.**

Happy Travels.



***Cal T. Rans***  
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